

**Amendments to the Claims:**

This listing of claims will replace all prior versions, and listings, of claims in the application:

**Listing of Claims:**

1. (currently amended)      A method ~~of~~ for managing knowledge, comprising:
  - capturing existing knowledge in a predetermined format of selected information categories grouped in a plurality of workflows;
  - organizing the captured knowledge into an indexed database of information including links between related information;
  - acquiring new knowledge;
  - capturing the new knowledge in the predetermined format; and
  - updating the database to include the new information and links between the new information and related information,
  
2. (currently amended)      A knowledge management system, comprising:
  - an indexed database of captured knowledge comprising information organized in selected information categories grouped in a plurality of workflows, and links between related information; and
  - a process executable on a computer to capture new knowledge in the selected information categories and to update the database to include the new information and links between the new information and related information.

3. (new) The method of claim 1 wherein said capturing further comprises:  
identifying the most critical element of the new knowledge.
4. (new) The method of claim 1 wherein said existing knowledge and said captured knowledge include a plurality of workflows.
5. (new) The method of claim 4 wherein each of said workflow includes a sequence of steps, wherein each step is linked to at least one other step in chronological or logical manner.
6. (new) The method of claim 1 wherein said existing knowledge and said new knowledge are presented in a hierarchical tree.
7. (new) The method of claim 1 wherein said existing knowledge and said new knowledge include a plurality of human-based processes.
8. (new) The method of claim 7 wherein said plurality of human-based processes include business and management processes.
9. (new) The method of claim 7 wherein said plurality of human-based processes include engineering processes.
10. (new) The method of claim 1 further comprising:

remotely accessing said indexed database via a network of computers.

11. (new)      The method of claim 1 further comprising:  
  
                 applying the knowledge to a task; and  
  
                 tracking progress on said task.
12. (new)      The method of claim 1 further comprising:  
  
                 annotating the new knowledge.
13. (new)      The method of claim 1 further comprising:  
  
                 setting up a plurality of criteria associated with the new knowledge, said  
  
plurality of criteria modifying said links between the new information and related  
  
information based in said plurality of criteria.
14. (new)      The method of claim 1 wherein said indexed database includes fields  
  
defined by the captured knowledge and the new knowledge.
15. (new)      A program storage device readable by a machine, tangibly embodying a  
  
program of instructions executable by the machine to perform a method for managing  
  
knowledge, the method including:  
  
                 capturing existing knowledge in a predetermined format of selected information  
  
categories defined by said existing knowledge;

organizing the captured knowledge into an indexed database of information  
including links between related information;  
acquiring new knowledge;  
capturing the new knowledge in the predetermined format; and  
updating the database to include the new information and links between the new  
information and related information,  
wherein said indexed database includes fields defined by the captured knowledge  
and the new knowledge.